



CITB
 Head Office
 Sand Martin House
 Bittern Way
 Peterborough
 PE2 8TY

17/02/2021

Email: [REDACTED]

Email: information.governance@citb.co.uk
www.citb.co.uk

Dear [REDACTED]

Freedom of Information Request: 402020

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 20 January 2021, attached a table in which you requested certain information.

We have completed the table using the information we currently hold but are not able to provide you with individual personal data.

| Category | Service | Key suppliers (incl connections) | Current Contract Value £k (PA) | Contract: Start Date / End Date | | The person responsible for this contract and their contact details |
|----------------------------|----------------------------|--|--------------------------------|---------------------------------|---|--|
| | | | | | | |
| 1. Unified Communications: | UC / Telephony | BT(and VoIP via Teams) | £173k | 15/10/2014 | 31/03/2021* | |
| | Inbound / Outbound Calling | BT(and VoIP via Teams) | As above | | | |
| | Contact Centre | Freedom Communications | £80k | 01/09/2019 | 31/08/2021 | |
| | Teams Direct Routing | Talk Talk | £2k | PO terms & conditions | | |
| 2. Connectivity: | WAN | GTT Interoute | £450k | 01/10/2014 | Variable – some lines rolling due to divestment some are termed up until 2022 | |
| | SD WAN | <i>Not sure what this is?</i> | | | | |
| | Direct Internet Access | BT (Mobile Workers Business Broadband) | As above | | | |
| 3. Mobility: | Mobile CTNs | Vodafone | £125k | 31/1/21 | 30/1/22 | |
| | | EE | £30k | 16/08/2015 | 31/12/2020* | |
| | Mobile Applications | <i>Not sure what this refers to?</i> | | | | |
| | Internet of Things (IoT) | <i>Not sure what this refers to?</i> | | | | |
| 4. Cloud | Hosted Cloud Services | Softcat (Microsoft Azure CSP) | £670k | Contract in progress | | |

*Individuals lines remain and are not co-termed with main contract



If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

For and on behalf of
Jonathan Francis
Information Risk & Data Governance Manager