



8 January 2020

CITB  
Head Office  
Bircham Newton  
Kings Lynn  
Norfolk  
PE31 6RH

[REDACTED]  
[REDACTED]

Email: [information.governance@citb.co.uk](mailto:information.governance@citb.co.uk)  
[www.citb.co.uk](http://www.citb.co.uk)

Dear [REDACTED]

### Freedom of Information Request 2019-32

Thank you for contacting CITB requesting information under the Freedom of Information Act (FOIA). Your email, dated 2 January 2020, asked for the following information:

- Total number spam/malicious emails blocked by your organisation over the last 2 calendar years (2019 and 2018) broken down by year.
- Please could you also provide a category for the malicious emails e.g. 2,300 phishing emails, 5,000 spam/junk emails, 3,400 anti-virus blocks.

My response to your query above is as follows:

CITB Systems only retain the last 60 days of information to answer your query. The information for the last 60 days is as follows:

Spam detected by Spam Filter – 100,001  
Malware, virus's and phishing – 768

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Corporate Performance Director, CITB, Bircham Newton, King's Lynn, Norfolk, PE31 6RH or email [adrian.beckingham@citb.co.uk](mailto:adrian.beckingham@citb.co.uk).

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: <https://ico.org.uk/>

Yours sincerely

Rachel Brooks  
Information Risk & Data Governance Manager



V1.0  
24 May 2019